

## CITY OF HAYWARD AGENDA REPORT

AGENDA DATE 09/19/00

AGENDA ITEM 09/19/00

WORK SESSION ITEM

TO:

Mayor and City Council

FROM:

Director of Community and Economic Development

SUBJECT:

Memorandum of Understanding for the One Stop ACCESS Career Center

## RECOMMENDATION:

It is recommended that City Council adopt the attached resolution authorizing the City Manager to sign a Memorandum of Understanding (MOU) regarding the City of Hayward's participation in the One Stop ACCESS Career Center.

## BACKGROUND:

The Workforce Investment Act of 1999 (WIA) replaced the Sobs Training Partnership Act (JTPA) and amended the Adult Education and Literacy programs, the Wagner-Peyser Act (Employment Services) and other Department of Labor (DOL)-funded Employment Development Department (EDD) programs, the Perkins vocational Education Act and the Vocational Rehabilitation Act. These changes are intended to create a new kind of national workforce preparation and employment system designed to meet both the needs of the nations' businesses and the needs of job seekers and those who want to further their careers.

WIA mandates that services will be provided through a "One-Stop" system where—

- > information about and access to a wide array of employment services is available for customers;
- > employers will have a single point of contact to provide information about current and future skills needed by their workers; and
- 3 job openings will be listed.

Therefore, EDD employment services staff have been relocated from the EDD offices to ehe One Stops and customers can register for Unemployment Insurance at the One Stop.

There are six One Stop Centers throughout Alameda County, located in Berkeley, Alameda, Hayward, Newark, Fremont and Pleasanton. Each has a different primary sponsor who provides the physical location, equipment, and full or part-time staff for the One Stop. In our area, the Eden Area One Stop serves the cities of San Leandro and Hayward and the county areas of Castro Valley and San Lorenzo. Rather than asking the cities and EDD to sponsor this One Stop,

Alameda County Social Services/Workforce Development decided to be the primary sponsor of the Eden Area One Stop since the County is the conduit for federal funds. In addition to staff from the primary sponsor, the WIA requires a broad array of partners to offer services through the One Stop. In many cases, these agencies also provide staff who work in the One Stop Center.

In 1998-99, Alameda and Contra Costa Counties and the cities of Oakland and Richmond, created a coalition called East Bay Works to develop One Stop Centers throughout this labor market area. They were very successful obtaining pilot project funds from the federal and state governments so that One Stop Centers were established throughout the area prior to the adoption of WIA. To assure that Hayward residents obtain the best possible services, City of Hayward staff were one of the managing partners of the Eden Area One Stop Center. A Memorandum of Understanding (MOU) was not required at that time.

The WIA regulations require that all partners sign a MOU for the One Stop Center that outlines the roles of each partner. Services at the Center provided by the City or City-funded programs would include:

- ➤ City-funded social services agencies making presentations and conducting workshops on a regular basis as part of "Job Club" workshops designed to help job seekers obtain and retain employment;
- ➤ Designating the One Stop Center as the provider of employment services for businesses with a First Source Hiring Agreement through the City's Small Business Revolving Loan Program;
- Meeting with businesses at the One Stop to inform them about City programs; and
- > Referring businesses requesting assistance in obtaining employees to the One Stop.

As a partner, the City would be on the Center Steering Committee which is responsible for:

- planning and decision-making for the Center;
- > developing guidelines for implementing WIB policies;
- resolving disputes;
- > defining partner roles; and
- > evaluating programs operated at or through the Center.

Other partners on the Steering Committee would include: EDD, Alameda County Workforce Development and Social Services? Chabot College, and Hayward Adult School.

Staff believes that this level of participation in the One Stop will help to ensure that Hayward residents and businesses are able to obtain the best possible employment and training services designed to meet their needs. Therefore, staff is recommending that the City participate in the One Stop Center by authorizing the City Manager to sign the MOU.

## Prepared by:

Ann R. Bauman

Neighborhood and Economic Development Manager

Recommended by:

Sylvia/Ehrenthal, Director of Community

and/Economic Development

Approved by:

Jesús Armas, City Manager

Resolution

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RESOLUTION NO	
Introduced by Council Member	

RESOLUTION APPROVING THE CITY OF HAYWARD'S PARTICIPATION IN THE ONE STOP ACCESS CAREER CENTER AND AUTHORIZING CITY MANAGER TO EXECUTE A MEMORANDUM OF UNDERSTANDING

WHEREAS, in 1998-99, Alameda and Contra Costa Connties and the Cities of Oakland and Richmond created a coalition called East Bay Works to develop One Stop Centers through this labor market area and have been successful in obtaining pilot project funds ffrom the federal and state governments to establish centers throughout the area prior to the adoption of the Workforce Investment Act of 1999 (WIA); and

WHEREAS:, the City of Hayward is one of the managing partners off the One Stop ACCESS Career Center located in Hayward and the WIA regulations now require that all partners sign an MOU that outlines the roles of each partner; and

WHEREAS. the City's continued participation in the One Stop ACCESS Career Center will help to ensure that Hayward residents and businesses have access to the best possible employment and training services designed to meet their needs.

NOW, THEREFORE, BE IT RESOLVED by the City Council off the City off Hayward that the Council does hereby approve of the City of Hayward's continued participation in the One Stop ACCESS Career Center.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute a Memorandum of Understanding regarding the City's participation in a form to be approved by the City Attorney.

IN COUNCIL, HAYWARD, CALIFORNIA	, 2000
ADOPTED BY THE FOLLOWING VOTE:	
AYES:	
NOES:	

ABSTAIN:	
ABSENT:	
	ATTEST:
	City Clerk off the City of Hayward
APPROVED AS TO FORM:	
City Attorney of the City of H	layward